QUALITY POLICY

To be recognized as the SAMBHAV METAL & ALLOYS company in MUMBAI (Maharashtra) by using trained, experienced and dedicated staff to provide an honest, courteous and professional service that ensures total customer satisfaction.

- Growth with customer by Providing full customer satisfaction through product quality, support, timely deliveries & develop, operate safe, healthy & clean environment.
- Our quality assurance program maintains the highest level of quality and actively contributes towards establishing and achieving the corporate objectives. Quality people, quality engineering and quality products.
- These are the key to SAMBHAV METAL & ALLOYS continued growth. Our commitment guarantees to provide the customer with uncompromising quality, responsive service, competitive pricing and on time delivery. This is achieved through a team approach where all the members are aware of the company objectives and work within their own disciple to make an effective contribution.
- To communicate with and involve our employees in the application of our policies and procedures to continually develop skills and to improve our operating system.
- The quality assurance system is guided by principles that support our unique working culture which incorporates respect, self management, open communication and creativity.

VIJAY KUMAR JAIN
(PROPRIETOR)